THE ' SANDRO PITIGLIANI FOUNDATION
A NON PROFIT ORGANIZATION

ASSOCIAZIONE SANDRO PITIGLIANI
Chairman
Giovannella Pitigliani Sini
www. asspitigliani.it

A.I.C.E.
Associazione italiana contro l’epilessia
Regione Toscana Onlus section

The provincial office Prato is located at
the CROCE D’ORO

Contact the Chairman, Lydia B. Albini
on 335 6187589 for all information and
subscriptions.

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2020 is a special year for us as it coincides with the 75° anniversary of the foundation of our firm. The year had begun with great expectations! January went well and the first couple of weeks in February even better. It looked like the beginning of a great year and then….. and then just like a tsunami that overwhelms and destroys everything in its path the Covid-19 arrived.

Covid-19: a word that needs no translation as it has become all too familiar to us.

Between February, March and April we had to come to terms with a pandemic that has forced us to change not only our personal habits but also our relations with all those in every field, be they friends or business relations: no more handshakes or hugs, no more meetings, everybody at home keeping at a maximum distance from friends or colleagues. No one was prepared for all this but we all had to learn how to accept it.

Right from the beginning our first priority was to protect the health of all our personnel. Following the directions of local governments we immediately supplied all members of our staffs with sanitary masks, not without difficulty in obtaining them. This did not deter us from supplying them daily to everyone.

We also distributed gloves and disinfecting gel sprays in every department and at the entrances of our offices. We installed body temperature scanners and infrared thermometers. We reorganized all office spaces to guarantee adequate distance from desk to desk as required by local authorities. We had to give up those brief moments of socializing between a coffee break or a sandwich: we are first friend and then colleagues.

We had to completely reorganize how work should be carried out. Members of Sales and Customer Services begun immediately working at home with the aid of the necessary instruments we supplied them. Meetings in our offices and with our clients and suppliers were substituted with online modalities thanks to: microsoft teams, Zoom and Skype proving to be even more technological than we thought we were. We continued to operate incessantly as part of those so-called “essential services”. We continually kept in contact with our colleagues all over the world trying to support and encourage each other during these hard months.

We discovered that we were close even if far-away, confirming what we have always believed in: we are a FAMILY.

During all this chaos we want to, first of all, thank our staff for their devotion and courage shown during these months, for never giving up, alsway striving to win this hard battle all together. We thank those in the office, those at home each and everyone who gave us precious help in assisting our clients doing what we do best: satisfying their requirements and solving their problems. We thank all our international partners, our whole network in carrying out their work amid so many difficulties that, very often, did not depend upon us.

We are convinced that all this has fortified us not only as persons but also as a firm. We cannot yet state that we are out of danger. We know that notwithstanding the information during these last weeks, the Covid-19 could return but ALPI shall not be caught unprepared.
2020 THE YEAR THAT WOULD BE REMEMBERED FOR EVER AS DREADFUL BECAUSE OF COVID-19 ENVIRONMENT.
Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. Most people infected with the COVID-19 virus will experience mild to moderate respiratory illness and recover without requiring special treatment. Older people, and those with underlying medical problems like cardiovascular disease, diabetes, chronic respiratory disease, and cancer are more likely to develop serious illness.

The best way to prevent and slow down transmission is to be well informed about the COVID-19 virus, the disease it causes and how it spreads. Protect yourself and others from infection by washing your hands or using an alcohol-based rub frequently and not touching your face. The COVID-19 virus spreads primarily through droplets of saliva or discharge from the nose when an infected person coughs or sneezes, so it’s important that you also practice respiratory etiquette (for example, by coughing into a flexed elbow).

At this time, there are no specific vaccines or treatments for COVID-19. However, there are many ongoing clinical trials evaluating potential treatments.

To prevent infection and to slow transmission of COVID-19, do the following:

- Wash your hands regularly with soap and water, or clean them with alcohol-based hand rub.
- Maintain at least 1 meter distance between you and people coughing or sneezing.
- Avoid touching your face.
- Cover your mouth and nose when coughing or sneezing.
- Stay home if you feel unwell.
- Refrain from smoking and other activities that weaken the lungs.
- Practice physical distancing by avoiding unnecessary travel and staying away from large groups of people.

WHAT IS COVID-19?

COVID-19 IN THE WORLD
In order to guarantee the safety of all members of the staff still working in the offices we took a series of necessary steps according to our national protocols:

- Body temperature measurement at all entrances
- Hygienic gel dispensers located at the entrance doors and in all office departments.
- Distribution of masks
- Increase of daily cleaning and weekly hygienic measures in all areas.
- Reorganization of office departments in order to guarantee at least 1 meter from person to person.
ITALY

PLEASE FOLLOW OUR COVID RULES
TERMOSCANNER

INTERPERSONAL DISTANCE

WORKPLACE HYGIENE
For our whole country, and not only for us, it has represented, and still does, a delicate moment.

We are fighting against an epidemic that unfortunately spares no one. We are obliged to limit where and how we go out or travel to. Our habits and social relations are changing.

However what we have most at heart is to ensure that the sanitary structures may be capable of operating with all the necessary instruments in order to cope with such an emergency.

To this aim it is with great pride that the Albini & Pitigliani firm, together with many other local entrepreneurs, has achieved in making a donation of sanitary material and equipment to the Santo Stefano Hospital of Prato to enable it to cope with the coronavirus emergency.

The sum collected will be utilized according to the chiefs of staff of the Hospital under the supervision of a committee that will guarantee the purchase and donation of the material required.

We are striving with the means we have at our disposal to give our contribution, hoping that this situation may be resolved as soon and as well as possible.
For the Ministry of Labour and Social Politics “Smart Working” means a way of recognizing the work of employees that consists in the absence of compulsory working hours in an office. This increases working capacity. It means that employees may carry out their work at home.

This “Smart Working” project consists in a complex process of renovation that requires acting simultaneously on several levels, starting from an attentive analysis of the goals to be reached, of the priorities and of the technological, cultural and managerial organisation.

This means creating a new way of working that achieves a better balance between quality of life style and individual productivity. It is therefore a result of a wise use of digital innovation supporting a strategic approach aiming at the integration and cooperation not only among people in particular but also among organisations in general.

In consideration, technology plays a key role because when we talk about Digital Transformation in business firms, you also consider the application of advanced technology in connecting persons, spaces and objects to business processes.

The aim is to increase productivity, innovation and involving people and work groups.

Since February the 21th, the Coronavirus has crossed the borders into our country. “Smart Working” has become a measure adopted by a great deal of Italian organisations in the effort to reduce to the minimum the possibility of contagion while carrying out their activities.

An increasing number of firms have asked their staff to adopt Smart Working, using the means of cooperation at their disposal. Today, following the successive directions promoted by the Government to check and control the epidemiical emergency caused by Covid-19, practically almost all Italian business have adopted various forms of “Smart Working”.

According to the research “Infojobs Smart Working 2020”, carried out in March 2020, on a group of 189 firms and 1149 candidates:

72% of the firms provided their staff in record time with the instruments to continue their work out of an office. What’s more, for a little over half of the firms that has activated the “Smart Working” scheme (56%) this was absolutely the first test.

Besides this, 64.5% of the firms declared that their employees appreciated this decision. This did not have repercussions on productivity (39%) or, at the most (25.5%).

Observing the critical situations noted, a problem was the lack of interrelations among the employees (42%), used to working daily side by side.

Regarding the employees, 79% declared they had adopted this system for the first time.

38% of the staff interviewed declared that they were lucky to be able to avoid leaving home during this period, while 27% appreciated the fact of having a “virtual” office where they could continue working like before. Only 7% said their performance was lower (in this case family commitments were the main cause). In the case of women with children at home the percentage reached 33%.
ALPI Denmark actions to contrast Covid Virus

Part of the COVID emergency by ALPI in Denmark:

• No access to Terminal and Warehouse for drivers, forwarders, clients
• Extra cleaning and disinfection
• Online meetings, internally and externally
• This is how we say hello, no hands/no hugs – just the elbow
• Lunch from the canteen is served in plastic trays and everyone eats at their own desk
• Appx half of the staff was working from home in some weeks
ALPI Portugal actions to contrast Covid Virus

2020 started for Alpi Portugal with excellent business perspectives. In fact January and February business volume was the best ever comparing to the same months of past years. Than we had Covid-19 factor who changed all the business environment and created challenges affecting all our activity.

It is not honest to say that we were prepared for such contingency, so we had to change our mindset overnight as suddenly the volume of business dropped dramatically.

When the bomb dropped, the management of Alpi Portugal informed the staff that for 2020 the goals would be to keep everyone healthy and bearing able to maintain all the jobs in our three business units.

Now we are in June and we have to say that these objectives were successfully achieved, meaning we have in Alpi Portugal zero Covid-19 affected people and by applying for the tools that the Portuguese government allowed, keeping all the jobs in the company, so we have to say THANKS to all our staff for having such a proactive attitude.

Portugal was one of the last countries in Europe to be severely affected by Covid-19 and this helped companies and our population to adopt measurements in order to prevent that the virus could spread as fast as in other European countries.

As soon as Covid-19 was identified as a threat in Portugal – early March – we immediately took internal measures to prevent the health of our staff and visitors such as:

- Procedures manual for out staff and visitors concerning offices and warehouses, including hygiene and social attitude recommendations
- Installation of security perimeters in the reception and EPI’s (personal protective equipment) for all our staff and visitors, such as masks and disinfecting gel in all our entrances and departments
- Creation of a isolation room and procedures in case that someone has symptoms of Covid-19, such as fever, coughing and breathing difficulty
- Immediate cancelation of all business trips and recommendation that all personal trips should be postponed
Business was in fact affected due to the sudden drop of shipments moving worldwide and in order to keep all the staff protected, several measurements were put in place:

- With exception to the management and business directors, it was requested to all the staff to take a 2 weeks vacation in April
- Telework was adopted allowing people to work from home and simultaneously to easily have the 2 meters distance between workers
- Lay-off was also adopted according to the needs of the company and fortunately this last measurement is now close to the end as we are requesting staff to come back as the volumes are increasing

We are now at a stage where we have several scenarios, meaning the industry cargo is close to normal, whilst the “shop” cargo is still suffering and this will take some time until people is no longer afraid to go in the shops and buy as they used to do before Covid-19. It is a fact the the drop in business was very severe and that the recovery will be slow, meaning 2020 and 2021 will be very challenging years, but we are prepared with the best of our knowledge to protect our people and our business

You can trust that Alpi Portugal will be here ready to protect your business

Please keep safe and healthy!
GGL actions to contrast Covid Virus

At Gateway Global Logistics, we take the health and safety of our customers and employees extremely seriously. We are taking all the necessary measures to make sure all our staff are working in a safe environment.

The measures includes the following:

• Increase cleaning within our Hong Kong office / warehouse to two-times a day.

• Non-GGL staff entering our office needs to complete a health declaration form

• All GGL staff or anyone inside the office/warehouse, are required to wear a masks at all times

• Professional sanitizing company will perform a deep cleaning once a month with an eco-friendly fog for the whole office/warehouse (photo attached)

• Temperature control of all members entering the office (photo attached)

In addition to the above measures, the company has decided to also space out each staff within the office. Where GGL tries to meet with CDC guidelines of having each staff to be sitting about 1.5 meters apart within the office space. According to the CDC, social-distancing must be followed, in order to prevent community transmission and protect themselves and others.

Thank you.
ALPI Galata actions to contrast Covid Virus

- Offices closed on March 16th.
- 90% of the team moved to home-office working.
- Use of an online home and office system, distributing laptops to everyone and setting up an IP switchboard.
- All colleagues participated in a training course organized by microsoft and began to use the Team System day by day not only for meetings between collegues but also between partners and clients.
- Organization of transfers and cars by the firm for groups of people who have continued coming to the office on shifts. No one used public transportation or taxis.
- Application of disinfectants on all surfaces and in all office bathrooms.
- Application of disinfectants in the warehouses and increase in measuring body temperature to 3 times a day (the warehouse never closed and the trucks for national distribution never stopped)
- Regular dailing mailing on the type of behaviour during the Covid-19 period.
- Webinar for all employees with the psychologist Dr.Ebru Salioglu “How to manage the anxiety caused by the Covid-19, how to concentrate and become adapted to working at home”
- Webinar with Roya Heideri – Performance Team Coach “Words are Worlds” how does our brain react during a critical moment. How to cope with negative feelings”
- Webinar with Uniq Academy: 1) Teleselling 2) How to better communicate over the phone (for all employees)
- Whatsmore, during the month of May, we wanted to make a surprise for our employees and so with our national logistic team we distributed a package to all our employees containing: 1) a puzzle 2) Masks 3) a bottle of disinfectant
- A the end of the Ramadan religious holiday we sent home to all our employees a package of chocolate and a package of coffee signed by the board of directors with our greetings of a happy holiday.
- Online Fitness Training: we organized a series of online fitness classes in the morning with a Fitness Trainer, encourages our employees to always do exercises at home on Teams.
- A regular weekly program on Teams meeting with the respective departments not only among themselves and with their head managers but also with the CDA Galata.
ALPI USA actions to contrast Covid Virus

As part of the transportation sector, ALPI USA is considered “essential” and remained operational in all locations from since the beginning of the coronavirus shutdown. ALPI USA offices have strictly followed local social distancing and sanitary requirements. This includes but is not limited to restricting vendor access, ensuring 6’ separation in work areas and regularly disinfecting the offices. Employees also worked from home if needed and appropriate.
ALPI UK actions to contrast Covid Virus

As ALPI UK we did the following:

• Highlight the ‘at risk’ category either by age, illness or underlying health issues and send them home.
• Assess who would be able to work from home, who would need IT equipment / phones etc to work from home and purchase those items.
• From 19th March the UK government started the furlough scheme and as the business was dropping we chose which staff to put on furlough.
• In the end, just over 50% of ALPI UK staff on furlough.
• The remaining staff, depending on the work would either then come to work, work from home or a mix of both.
• The remaining staff, when working from site, where possible, we have spaced them out to allow for 2 meter social distancing and marked up the floor.
• The line managers have been having weekly zoom meetings with all their staff including people on furlough.
• ALPI UK has rolled out an Employee Assistance Programme which is the offer of counselling to help people to cope (mental health)
• We have purchased PPE equipment for all staff to wear and wipes, tissues, hand gel, sanitizer has been placed across all business.
• In preparation for starting to bring people back, we are re-modelling the offices, moving desks and work environments to allow for social distancing.
• Screens will be purchased for the areas where we struggle to get 2 meter distance.
• Common area’s (toilets & kitchen) will be marked with tape for 2 meter distance and furniture removed to avoid people sitting too close.
• Producing risk assessments prior to people returning to work to be shared with staff.
• Sending out questionnaires to all staff not working full time in office about the return to work and any concerns so we can try and address all concerns before they return to work.
WHAT IS THE SITUATION AT THE MOMENT IN TUSCANY?
From Rome to Milan, Naples to Venice, Italy has been one of the most popular tourist destinations in the world over the past decades. A country with diverse offerings including 55 UNESCO World heritage sites, fabulous beaches on three sides and top ski routes, the country depended on its visitors with approximately 4.2 million of the population employed in the tourism sector, making up 12-13% of the country’s GDP. In 2019, the country welcomed over 216 million tourists - a considerably high number for its 60 million population.

What is the situation at the moment in Tuscany?

Extraordinary measures to contain the Covid-19 pandemic are currently in force in Italy. As from 3 June it is possible to travel from one region to the other and specific safety protocols have been adopted in public places. For more information, please check out the Guidelines for the reopening of Economic, Productive and Recreational Activities on Toscana Promozione Turistica website.

Tuscany and Italy possess one of the most efficient healthcare systems in the world. Tuscany guarantees to all non-Italians currently in the region the same healthcare that it offers to its citizens: universal, public and free to all.

Arrival and departure of public transport

Public transport is running regularly in order to enable necessary travel, but with special measures to allow social distancing and intensified cleaning. For up-to-date information we recommend that you visit the Region’s official website with real-time updates on the public transport situation: regione.toscana.it/speciali/muoversi-in-toscana

Are Tuscany’s museums and attractions closed?

As from 18 May, museums and tourist attractions may reopen with the introduction of special measures for visitor safety. Please see specific websites, available on the Visit Tuscany page, for further information.

What precautions has the Tuscany health system taken to protect residents and visitors?

The Tuscan Region guarantees its constant collaboration with the national health authorities and with the regional health offices, which are on alert and continuously kept informed with regards to operational updates and guidelines codified at national level.
The situation is being constantly monitored by the local health authorities, which guarantee the sanitary control of Tuscany via the adoption of actions and measures specifically geared towards prevention. Daily disinfection of regional trains and all local public transport has been intensified. In Tuscany's airports, public spaces are being sanitised on a regular basis and handwash dispensers are available across the terminals.

**Once I'm in Tuscany, who can I contact in case of emergency?**

In Tuscany you can get in contact with the health authorities by calling the 24/7 public freephone number set up by the Ministry of Health: 1500

To provide official information on Covid-19: the regional government has made a freephone number available to citizens through the regional helplines, which will be answered by trained operators. The service is designed to provide guidance and instruction about the measures and action taken by the Tuscan Region on Coronavirus. The freephone number that you can call is 800556060, option 1, open from Monday to Friday, 9am to 6pm.

For those who have come into close contact with confirmed cases of Covid-19, the afore-stated contact details for the local health authorities remain available.
Arab Health Exhibition
- Dubai 2020

New building in Bursa
- ALPI Galata

The London Textile Fair &
Pitti Filati fair

ALPI Galata Donation

Truck of solidariety
- ALPI Galata
**New exclusive freight forwarding agreement for the Middle East Area**

We are delighted to inform that Albini & Pitigliani has entered into an exclusive freight forwarding agreement with Globelink West Star Shipping for the Middle East Area. In particular, we collaborate with this important agent in four countries: Arab Emirates, Saudi Arabia, Qatar and Kuwait where the company has a total of six offices.

“We chose Globelink West Star Shipping to be our partner due to its capability to cover a Middle East effective presence and due to the availability to understand and meet the customer needs” commented Sandro Pitigliani, Managing Director of Albini & Pitigliani S.p.A.

“Our focus is on adding value to our global network by providing a consistent high-quality service to increase efficiency and allow more flexible Air and Sea transport management”.

With over 750 employees at 130 offices in 33 countries, Globelink West Star Shipping is one of the world’s leading logistics companies. Albini & Pitigliani and Globelink West Star Shipping, leaders in Italy and the Middle East respectively, have the same values and the same business vision in common which can be translated in a customer-first approach.

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**Albini & Pitigliani**
- **Office in Torino**

It is with great pleasure that we announce that starting January the 1st, 2020 Albini & Pitigliani S.p.A. opened a sales office based in Torino.

“The new opening strategically complements Albini & Pitigliani existing Italian network; to the benefit of our local and international customers who will have access to our expanded service portfolio in this area of northern Italy,” said Sandro Pitigliani, Managing Director of Albini & Pitigliani S.p.A.

“The new colleagues in Turin are professionals who already know our procedures, systems and strategies. They have skills in providing industry-specific customer solutions and we are sure that they will achieve positive results in the next years”, continues Sandro Pitigliani.

This is the 10th office of Albini & Pitigliani S.p.A. in Italy, in addition to the others that are located in: Prato, Milano, Reggio Emilia, Napoli, Verona, Roma, Biella, Barletta, and Lucca.

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**ALPI Iberica**

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**ALPI at Première Vision fair in Paris**

The actual preferential origin of a product, namely how it meets the criteria and legislation set forth in the specific protocols of origin, determining the application of a reduced or exempt rate of import duty, is to be considered an important customs issue for businesses operating in the global market.

The certificate of preferential origin thus provides an important opportunity, whereas at the same time involves a responsibility which must be supported by careful examination of the relative regulations, assisted by specialist personnel who verify current regulations in force in the case of mutual bilateral agreements stipulated by the European Union with Third Party countries and/or unilaterally in favour of the beneficiary countries of the Generalised System of Preferences.

It is important at this point to underline that with REX the rules for certification of origin can vary but the laws that determine preferential origin remain unchanged.

The EU system for REX – Registered Export System – exporters was introduced by the CDU Reg. EU no. 952/13 and by associated Delegated Regulations Reg. EU 2446/15 and Implementing Reg. EU no. 2447/15 articles 78 to 111 for the Generalised System of Preferences.

Going into more detail on the subject, we should begin by considering that the aforementioned regulations have led to the significantly new creation of a special database for the European Commission which offers EU operators updated information about registered exporters; authorised entities insofar as they are deemed qualified to certify preferential origin on an invoice or on another business document which specifically identifies the goods. It has thus emerged, in compliance with the choice of the EU Legislator aimed at an exporter self-certification system, the associated self-certification system of preferential origin of goods by economic operators, which the EU is gradually introducing for the purposes of its preferential trade regimes.

This system simplifies customs exportation procedures-meeting the ever-increasing demand for speed in trade traffic - and reflects the progressive need to digitalise Certificates of Origin, with a reduction in the time and costs required to issue the Certificates.

It should also provide, from a perspective of greater operator responsibility, more protection for importers who, at times victims of fraud due to false certificates and statements, are forced to pay considerably detrimental duties a posteriori.

Within this context it should be mentioned that the origin of goods is one of the fundamental elements of customs inspection.
This new procedure thus only involves the method for certifying origin without affecting the rules that determine it. The interested exporters, manufacturers or traders of original goods or reconsignors of goods, can apply to the competent customs authorities to be registered on the REX system by submitting the completed application form contained in annex 22-06 of the Implementing Regulation 2447/2015. The competent authorities of beneficiary countries and the customs authorities of EU member states, having received the application form, shall give the applicant a registered exporter number, which shall be entered into the REX system together with the registration data and the date from which registration is valid. Once registered, the exporters can use their registered exporter number to issue the certificates of origin as per annex 22-07. The registered exporter must be able to prove the preferential origin of the products being exported at any given time, at the request of the customs authorities, which can carry out checks a posteriori in compliance with the pertinent EU provisions. This supporting documentation must be kept for at least three years or longer if so established by the specific preferential agreement in question. Once the REX number has been assigned, it is exclusive and the registered exporter may use it for all of his exports. Registration may be revoked both at the request of the party as well as by the customs authorities in the event, for example, of fraud for wrongful use.

The REX system applied first to the Generalised System of Preferences, thanks to which the EU agrees on preferential tariffs with developing countries, has been and will be further extended to cover other agreements between the Union and other countries.

**REX is currently applied to**
- Generalised System of Preferences GSP
- CETA agreement between the EU and Canada
- JEFTA agreement between the EU and Japan - OCTs

The REX system, effective since 1st January 2017, sets forth that GSP reductions are applicable only to registered exporters. There is however, as reiterated in the 13/D memorandum dated 16/11/2017 with which customs set out the guidelines for the registration of national operators, a gradual application of the system by GSP beneficiary countries during the transition period set to end on 30 June 2020. The adoption of this system by GSP beneficiary countries also depends on the time when those countries have communicated the date from which they shall begin to apply the REX system to the EU Commission. For the countries that were not in the conditions necessary to begin registration with REX as of 1st January 2017, art. 79 RE Par. 1)-2) it was offered them the chance to apply before two time windows, 1st January 2018 and 1st January 2019. According to an agreed calendar, GSP beneficiary countries will nonetheless apply the REX system before and no later than 30 June 2020, the final deadline of the transition period.

The transition regulation allows, in line with the old regulations, the use of the FORM A certificate or statements on invoice when the value of each shipment does not exceed the limit of 6,000 euro. During the transition phase, both certification on origin methods, FORM A or REX, may coexist for a maximum period of one year and a half from the date on which the beneficiary country has registered with REX. On 13 June 2018 the Customs Agency circulated the now well-known notice to importers published in the Official Journal of the European Union (O.J. 222 of 26/06/2018), with which it identifies, “taking into account the one-year transitional period and the possibility to prolong it for six additional months”, the GSP beneficiary countries or territories that are obliged to FULLY apply the REX system as of 1st July 2018. This means that for the countries in question it will be possible from that date to certify preferential origin of goods SOLELY through “STATEMENT on origin”. It is underlined that failure to apply that system results in the impossibility to benefit from the preferential treatment regardless of the value of the shipment.
A list of GSP countries applying the REX system as at 23/12/2019 is as follows:

<table>
<thead>
<tr>
<th>GSP beneficiary countries</th>
<th>Effective application date of the REX system (1)</th>
<th>End of the transition period</th>
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- Nauru: REX system not yet applied, 31/12/2017
- Nepal: 01/01/2017, 30/06/2018
- Niger: REX system not yet applied, 30/06/2019
- Nigeria: 21/03/2019, 31/12/2019
- Niue Island: 28/09/2017, 31/12/2017
- Pakistan: 06/03/2017, 31/12/2017
- Philippines: 26/05/2019, 30/06/2020
- Rwanda: 07/03/2018, 31/12/2018
- Samoa: REX system not yet applied, 31/12/2019
- São Tomé & Príncipe: 29/06/2018, 30/06/2018
- Senegal: 01/01/2019, 30/06/2020
- Sierra Leone: 16/09/2018, 31/12/2017
- Solomon Islands: 20/09/2017, 30/06/2018
- Somalia: REX system not yet applied, 31/12/2017
- South Sudan: REX system not yet applied, 31/12/2017
- Sri Lanka: 01/01/2018, 30/06/2019
- Sudan: REX system not yet applied, 30/06/2019
- Syria: REX system not yet applied, 31/12/2018
- Tajikistan: REX system not yet applied, 31/12/2019
- Tanzania: 14/05/2018, 31/12/2018
- Timor Leste: REX system not yet applied, 30/06/2018
- Togo: 27/07/2018, 30/06/2018
- Tonga: REX system not yet applied, 30/06/2018
- Tuvalu: 03/10/2018, 31/12/2017
- Uganda: 01/01/2019, 31/12/2019
- Uzbekistan: 01/01/2019, 31/12/2019
- Vanuatu: 01/01/2019, 31/12/2019
- Vietnam: 01/01/2019, 30/06/2020
- Yemen: 09/06/2018, 30/06/2018
- Zambia: 01/01/2017, 30/06/2018
WHO IS GLOBELINK WEST STAR SHIPPING?

Globelink West Star Shipping LLC., a group company of CWT Globelink Group based in Singapore, has 130 offices in 33 countries with an extensive network of agents worldwide.

GLWS is making robust connections and offering reliable and prompt services by leveraging CWT Globelink Group’s global presence and capability providing comprehensive Freight Forwarding & Logistics solutions for both import and export for Ocean Freight (LCL, FCL, Cross Trade, Break-bulk, RO-RO services), Specialized Logistics services viz., Auto Logistics, Project Logistics, Hospitality Logistics, Exhibition Logistics, Warehousing & Distribution as well as Air Freight import and export services.

GLWS connects businesses with global trade offering services, ideas and solutions for complex fulfillment needs of varied business entities across the Middle East regions, thus meeting their logistics challenges.

The robust system & processes ensure the expeditious scalability of services, which are subjected through multiple rounds of stringent quality checks as evinced by our ISO 9001 : 2015 Certification. Globelink West Star Shipping is an Authorized Economic Operator (AEO), certified by Dubai Customs, U.A.E., giving credence to its stringent statutory & regulatory compliance, international trade compliance as well as vigorous supply chain security process.
SERVICES

Vision
We aim to be the innovative leader in global freight management, delivering customer-focused freight forwarding & logistics solutions as a trusted and valued partner.

Mission
We leverage our joint venture partner CWT Globalink Group’s global presence and capability to offer best-in-class freight management solutions to create values for our customers.

Values
Our values are based on our commitments to our core business activities, delivering services to our customers with integrity & professionalism, transparency in dealings with our vendors and partners.

Code of conduct, integrity and ethical values
The Management of Globalink West Star Shipping is committed to the highest standards of ethical values. We have built a culture based on our core values of Performance, Integrity and Professionalism. We are also committed to honest and ethical business practices at all levels of our business.
From courier shipments (hard freight) to regular freight & air charters, our expertise in air freight is to provide cost effective solutions to customers. A team of experienced professionals with specialized product knowledge ensures efficiency in services.

**Key Factors**

- Providing seamless air freight import and export services backed by strong global agent network
- Managing purpose built warehouses at Dubai Airport Free Zone (DAFZA) and Dubai Cargo Village offering logistics and warehousing solutions for general cargo. Cargo Village Warehouse is approved by DGCA (Dubai General Civil Aviation Authority) to handle dangerous cargo as well as offering dangerous cargo packing services by DGCA certified specialists
- Weekly consolidations from U.S., Europe and Asia on a set of schedule with very competitive rates.
- AOG (aircraft on ground) services with 24/7 availability of air freight specialists to organize critical and time constrained shipments
- All types of aircraft engines & components transportation “To and From” Dubai
- Air chartering services to handle over-sized cargo
- Courier services (hard freight) to specific airports
- Sea/Air and Air/Air shipments
- Dangerous cargo handling as well as dangerous cargo packing services
- Perishable cargo handling
- Door-to-Door services
- Customs clearance services and customs documentation including ATA Carnet documentation for temporary import of shipments
Leading Freight Forwarding and Logistics solution provider in the Middle East with an experienced and dedicated team of ocean freight specialists offering efficient and cost effective solutions for both import and export.

**Key Factors**

- LCL import and export consolidation offering services to over 200 ports reaching 1600 destinations worldwide leveraging the consistency and reliability of Globelink global consolidation network offices and agents
- C-TPAT certified CFS operation at Jebel Ali Free Zone for LCL export consolidation
- FCL import and export
- Cross trade services
- Break bulk, RO-RO and other allied project cargo services
- Oversized cargo handling on special equipment
- Hazardous cargo handling (LCL & FCL)
- Perishable cargo handling (FCL)
- Real-time shipment tracking
- Door-to-door and port-to-port services for both import and export
- Shipping documentation and customs clearance services for both import and export
Operating close to 75,000 square meters of warehouse space across 6 facilities in Dubai and Abu Dhabi combining freight services with high-quality warehousing and distribution services to be your single-source 3PL partner in the Middle East. Having experienced team of professionals with requisite product knowledge offering efficient and cost effective solutions to customers for their complex logistics challenges.

Key Factors

- 46,000 square meter London Metal Exchange (LME) approved Logistics facility at Jebel Ali South Zone, Dubai, equipped with advanced WMS (Warehouse Management Systems) to offer cost effective 3PL services
- 14,000 square meter C-TPAT approved Container Freight Station (CFS) for LCL export consolidation and import deconsolidation
- Managing purpose built warehouses at Dubai Airport Free Zone (DAFZA) and Dubai Cargo Village locations offering logistics and warehousing solutions for general air freight cargo. Cargo Village Warehouse is approved by DGCA (Dubai General Civil Aviation Authority) to handle dangerous cargo as well as DGCA certified specialists offering dangerous cargo packing services
- Warehouses at Jebel Ali South Zone and Al Aweer, Dubai, offering Auto Logistics services
- Warehouse at Mussafa providing logistics services to customers based in Abu Dhabi
- Order verification and Export handling including stuffing
- Industrial packing services
- Processing customs documentation
- Value added services include, packing, knitting & labelling of freight, etc.
SPECIALIZED LOGISTICS

• AUTO LOGISTICS
Globelink West Star Shipping is one of the largest players in Auto Logistics services in the Middle East. Dedicated and experienced Auto Logistics specialists offering comprehensive and cost-effective solutions to customers.

• PROJECTS LOGISTICS
Dedicated and experienced project logistics specialists providing efficient and cost-effective Project Logistics solutions to customers at all stages of project life cycle.

• HOSPITALITY LOGISTICS
Dedicated and experienced team of specialists providing efficient and cost-effective logistics solutions for the hospitality industry in the middle east.

• EXHIBITION LOGISTICS
Experienced team of professionals providing efficient and cost-effective solution to customers for their time constraint exhibition cargo logistics experience seamless.

• DANGEROUS GOODS
Import and export of dangerous goods across the world is a tedious process. Our highly skilled and certified dangerous cargo handling specialists offer the fittest solution of freight forwarding & handling dangerous cargo a seamless experience to customers.
Be confident. With care

Our services at international and intercontinental Trade Fairs:

- **Collaboration** with our qualified personnel to draw up documents before sending them to destination
- **Shipment** of the merchandise by sea, by air or by truck, and notice of delivery of the merchandise
- **Readiness** of the merchandise
- **Customs clearance** of the merchandise
- **Setting up** at the Stand
- **Assistance at the Fair** by our personnel two days prior and until closing to assure your success at the Fair, and to assist exhibitors with a possible reentry of merchandise
- **Re-delivery of merchandise** once it is returned to Italy
- **Forwarding** of the goods wherever you want
- **And, we offer** all around assistance for anything the exhibitors require

We are able to guarantee you all of this thanks to the direct connections we have created over the years with official fair agents of various shows the world over.